

JEAN HARDY

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RESEARCH INTERESTS

Rural computing, community and economic development, participatory design, human-computer interaction, LGBTQ studies, science and technology studies

EDUCATION

University of Michigan School of Information, Ann Arbor, MI PhD Candidate, Information Dissertation: "Rural Reinvention and Rural Advantage: A study of technological and economic development in the Upper Peninsula of Michigan" Advisers: Silvia Lindtner and Tiffany Veinot Committee members: Tawanna Dillahunt, Mary Gray, and Christian Sandvig	2020 (Expected)
University of Michigan School of Information Master of Science in Information Thesis: "Finding Community, Finding Sex: Navigating disclosure, geography, and privacy in rural use of a social technology for gay men." Advisers: Cliff Lampe and Nicole Ellison	2015
University of Washington, Seattle, WA Bachelor of Arts in English Literature and Theory, Cum Laude	2013
Seattle Central Community College, Seattle, WA	2012-2013
University of Tennessee, Knoxville, TN	2006-2009

RESEARCH & TEACHING EXPERIENCE

University of Michigan School of Information Research Assistant Graduate Student Instructor SI 110: Intro to Information Studies	Summer 2015 – Present Fall 2014, Winter 2015, Fall 2016
Facebook User Experience Researcher (Contract), Community Integrity User Experience Research Intern, Facebook Live	2019 Summer 2017

JOURNAL AND FULL-LENGTH PAPERS IN CONFERENCE PROCEEDINGS

Hardy, J. 2019. Queer Information Literacies: Social and Technological Circulation in the Rural Midwestern United States. *Information, Communication & Society*. Online First, 1-16.

Goodspeed, R., Yan, X., **Hardy, J.**, Vydiswaran, V.V., Berrocal, V.J., Clarke, P., Romero, D.M, Gomez-Lopez, I.N., and Veinot, T. 2018. Comparing the Data Quality of GPS Devices and Smartphones for Assessing Relationships between Place, Mobility, and Health: A Field Study. *JMIR Mhealth and Uhealth*, 6 (8).

Hardy, J., Veinot, T.C., Yan, X., Berrocal, V.J., Clarke, P., Goodspeed, R., Gomez-Lopez, I.N., Romero, D., and Vydiswaran V.G.V. 2018. User Acceptance of Location-Tracking Technologies in Health Research: Implications for Study Design and Data Quality. *Journal of Biomedical Informatics*, 79, 7-19.

Hardy, J. and Lindtner, S. 2017. Constructing a Desiring User: Discourse, Rurality, and Design in Location-Based Social Networks. *Proceedings of the 20th Annual ACM Conference on Computer Supported Cooperative Work and Social Computing*, 13-25. **Best Paper Honorable Mention.**

Blackwell, L., **Hardy, J.**, Ammari, T., Veinot, T., Lampe, C., and Schoenebeck, S. 2016. LGBT Parents and Social Media: Advocacy, Privacy, and Disclosure during Shifting Social Movements. *Proceedings of the 34th Annual ACM Conference on Human Factors in Computing Systems*, 610-622. **Best Paper Honorable Mention.**

SHORT CONFERENCE PAPERS IN COMPANION PROCEEDINGS

Hardy, J. 2019. How the Design of Social Technology Fails Rural America. *Companion of the 2019 ACM Conference on Designing Interactive Systems*, 189-193.

Hardy, J. and Vargas, S. 2019. Participatory Design and the Future of Rural LGBTQ Communities. *Companion of the 2019 ACM Conference on Designing Interactive Systems*, 195-199.

Feinberg, M., Fox, S., **Hardy, J.**, Steinhardt, S., and Vaghela, P. At the Intersection of Culture and Method: Designing Feminist Action. *Companion of the 2019 ACM Conference on Designing Interactive Systems*, 365-368.

Hardy, J. et al. (13 authors, equal authorship). 2019. Queer(ing) HCI: Moving Forward in Theory and Practice. *Proceedings of the 2019 CHI Conference Extended Abstracts on Human Factors in Computing Systems*.

Hardy, J., Dailey, D., Wyche, S., and Su, N.M. 2018. Rural Computing: Beyond access and infrastructure. *Companion of the 2018 ACM Conference on Computer Supported Cooperative Work and Social Computing*, 463-470.

MAGAZINE AND PRESS PUBLICATIONS

Hardy, J., Phelan, C., Vigil-Hayes, M., Su, N.M., Wyche, S., Sengers, P. 2019. Designing from the Rural. *Interactions*, July/August 2019.

Hardy, J. 2018. How Rural America is Saving Itself. *CityLab*, 12/20/2018. [[link](#)]

PUBLICATIONS UNDER REVIEW

Hardy, J., Veinot, T., and Wyche, S. Rural HCI Research: Definitions, distinctions, methods, and opportunities. Submitted to *Proceedings of CSCW 2019*.

Avle, S., Lin, C., Hardy, J., and Lindtner, S. Locating Techno-optimism through Pragmatics of Scale. Submitted to "Imaginarities of Techno-Optimism," special issue of *Engaging STS*.

CONFERENCE PANELS ORGANIZED

Molldrem, S., **Hardy, J.**, and Crooks, R. 2018. Digital sexualities, biomedical practice, and queer realities. Open panel at the 2018 Meeting of the Society for Social Studies of Science, Sydney, Australia.

WORKSHOP PAPERS & PANEL PRESENTATIONS (NON-PROCEEDINGS)

Hardy, J., Fontichiaro, K., and Lindtner, S. 2019. Supporting the Future of Work and Skills-Building through Community Care and Support. Position paper presented at ACM Conference on Human Factors in Computing Systems 2019 Workshop, "The Future of Work."

Hardy, Jean. 2018. Queer Information Literacies: Social media and identity access among rural LGBTQ people. Paper presented at the 2018 Annual Meeting of the Rural Sociological Society.

Hardy, Jean. 2017. #GetGayCSCW: Understanding how power through location has been designed into contemporary technologies for queer men. Panel presentation at ACM Conference on Computer Supported Cooperative Work and Social Computing 2017 Panel, "Social Justice and Design: Power and oppression in collaborative systems."

Hardy, Jean. 2017. Queer(ing) HCI: Problem or paradox. Position paper presented at ACM Conference on Computer Supported Cooperative Work and Social Computing 2017 Workshop, "Imagining Intersectional Futures."

Hardy, Jean. 2016. Doing Queer STS in the Rural Midwest. Paper presented at The MidweSTS 2016 Graduate Student Workshop.

Hardy, Jean. 2016. Queer Technologies and Rural Queer World-Making. Paper presented at the 2016 Meeting of the Society for the Social Studies of Science (4S).

Hardy, Jean. 2016. A Case Study of Appropriation Diffusion in a Semi-Anonymous Network. Position paper presented at ACM Conference on Computer Supported Cooperative Work and Social Computing 2016 Workshop, "Collaborative Appropriation."

Hardy, Jean. 2015. Navigating assumptions in location-based sex app research: Urban & rural use of profile pictures in users of SCRUFF, a location-based social enabler for men who have sex with men. Position paper presented at ACM Conference on Computer Supported Cooperative Work and Social Computing 2015 Workshop, "Let's Talk About Sex (Apps), CSCW."

Hardy, J and Handel, M. 2014. Heteronormativity in Product Design: It's not just a Husband, Wife, and 2.4 Kids. Position paper presented at ACM Conference on Human Factors in Computing Systems 2014 Workshop, "Perspectives on Gender and Product Design: Are we living in a 'man-made' world?"

MEDIA COVERAGE

Rural America Doesn't Need to Be Saved. *Wisconsin Public Radio*, by Mary Kate McCoy. 01/16/2019. [\[link\]](#)

Customizing Community Libraries: Niles, Benzonia, other Michigan cities partnering with U-M's School of Information to engage residents in creative ways. *Michigan Impact*, by Kim North Shine. 2018. [\[link\]](#)

A growing network: How social media is changing student activism. *Michigan Daily*, by Natalie Gadbois. 11/19/2014. [\[link\]](#)

AWARDS

Rackham Merit Fellowship, University of Michigan	2015 – 2020
Best Provocation Award, 2019 ACM Conference on Designing Interactive Systems	2019
Award for Impact in Gender Diversity in Information & Technology, School of Information, University of Michigan	2018
Best Paper Honorable Mention, 20 th Annual ACM Conference on Computer Supported Cooperative Work and Social Computing (CSCW 2017)	2017
Best Paper Honorable Mention, 34 th Annual ACM Conference on Human Factors in Computing Systems (CHI 2016)	2016
Morris & Ida Fine Scholarship, School of Information, University of Michigan	2013 – 2015

RESEARCH FUNDING

Gadawski-Callam LGBTQ Project-Based Grant, Spectrum Center, University of Michigan	2018
Rackham Graduate Student Research Grant, University of Michigan	2018, 2019
UMSI Diversity Committee Travel Grant	2017
Community Engagement Grant, Initiative for Information Impact, University of Michigan	2014, 2017
PhD Travel Grant, School of Information, University of Michigan	2016 – 2019
Rackham Travel Grant, University of Michigan	2016 – 2019

Master's Thesis Research Grant, University of Michigan	2015
MSI Travel Grant, School of Information, University of Michigan	2014, 2015

INVITED TALKS

From Ethnography to Design: Understanding the role of technology in rural community. Social Sciences Department Brown Bag. Michigan Technological University.	2019
Rural Computing: From ethnography to design with rural LGBTQ communities. Applied Cognitive Science and Human Factors Seminar. Michigan Technological University.	2018

GUEST COURSE LECTURES

Location-Based Social Networks, SI 529 Winter 2017	2017
Information Technology & Identity, SI 110 Fall 2016	2016
Mobile Computing, SI 110 Winter 2015	2015
Mobile & Ubiquitous Computing, SI 110 Fall 2014	2014

ACADEMIC SERVICE ACTIVITIES

UM Rural America Working Group – Co-convenor	2019 – Present
UM Queer Science & Technology Studies Reading Group – Co-convenor	2015 – 2017
Graduate Employees Organization, Local 3550 – Steward	2014 – 2017
Doctoral Executive Committee, UMSI	2016 – 2017
Student Volunteer – CHI	2014, 2016 – 2019
Student Volunteer – DIS	2019
Student Volunteer – CSCW	2016
Student Volunteer – ICWSM	2014
Reviewer – CSCW	2016, 2018, 2019
Reviewer – CHI	2017 – 2019
Reviewer – DIS	2018 – 2019
Reviewer – HICSS	2017
Ad-hoc Reviewer – New Media & Society; International Journal of Communication; Information, Communication & Society; Journal of Homosexuality	

PUBLIC SPEAKING / SERVICE ACTIVITIES

Why is Diverse Online Presence So Important for Small-Town Business Owners? Keweenaw Chamber of Commerce Lunch & Learn. Houghton, MI.	2019
How to Apply to Grad School: A Very Gay 101. Northern Michigan University Coming Out Week. Marquette, MI	2017
Social Media 101: How-to & Why. Benzonia Public Library. Benzonia, MI	2017
Cruising the Archive: Leather sex, social networking, and community archives in the 21 st century. Leather Archives & Museum. Chicago, IL	2014

MENTORING AND SUPERVISION

Master's Thesis Committee - Vidhya Aravind (2018-2019)	
Research Supervision - Stefani Vargas (2018), Syeda Zaynab Mahmood (2017), Alice Schmitz (2017)	

OTHER PROFESSIONAL EXPERIENCE

University of Michigan Spectrum Center	
Evaluation & Assessment Graduate Coordinator	Fall 2014 – Spring 2015
Education & Training Graduate Coordinator	Fall 2013 – Spring 2014
Leather Archives & Museum	
Archival Intern	Summer 2014

University of Washington Q Center

Program Assistant

2011-2013

MEMBERSHIPS

Association for Computing Machinery Special Interest Group on Computer Human Interaction

Society for the Social Studies of Science

Rural Sociological Society