

JEAN HARDY CV

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RESEARCH INTERESTS

Rural computing, community and economic development,
participatory design, identity and marginalization

EDUCATION

University of Michigan School of Information, Ann Arbor, MI 2020 (Expected)

PhD Candidate, Information

Dissertation: "Rural Reinvention and Rural Advantage: A study of technological
and economic development in the Upper Peninsula of Michigan"

Advisers: Silvia Lindtner and Tiffany Veinot

Committee members: Tawanna Dillahunt, Mary Gray (Microsoft), and
Christian Sandvig

University of Michigan School of Information 2015

Master of Science in Information

Thesis: "Finding Community, Finding Sex: Navigating disclosure, geography, and
privacy in rural use of a social technology for gay men."

Advisers: Cliff Lampe and Nicole Ellison

Specialization: Social Computing, Archives & Records Management

University of Washington, Seattle, WA 2013

Bachelor of Arts in English Literature and Theory, Cum Laude

Seattle Central Community College, Seattle, WA 2012 – 2013

University of Tennessee, Knoxville, TN 2006 – 2009

RESEARCH & TEACHING EXPERIENCE

University of Michigan School of Information

Graduate Student Researcher

2015 – Present

Graduate Student Instructor | SI 110: Intro to Information Studies

Fall 2014, Winter

2015, Fall 2016

Facebook

User Experience Researcher (Contract), Community Integrity

2019

User Experience Research Intern, Facebook Live

Summer 2017

AWARDS

Rackham Merit Fellowship, University of Michigan

2015 – 2020

Best Provocation Award, 2019 ACM Conference on Designing Interactive
Systems

2019

Award for Impact in Gender Diversity in Information & Technology, School

of Information, University of Michigan	2018
Best Paper Honorable Mention, 20 th Annual ACM Conference on Computer Supported Cooperative Work and Social Computing (CSCW 2017)	2017
Best Paper Honorable Mention, 34 th Annual ACM Conference on Human Factors in Computing Systems (CHI 2016)	2016
Morris & Ida Fine Scholarship, School of Information, University of Michigan	2013 – 2015

INTERNAL (UMICH) RESEARCH FUNDING

Gadawski-Callam LGBTQ Project-Based Grant, Spectrum Center	2018
Rackham Graduate Student Research Grant	2018, 2019
UMSI Diversity Committee Travel Grant	2017
Community Engagement Grant, Initiative for Information Impact	2014, 2017
PhD Travel Grant, School of Information	2016 – 2019
Rackham Travel Grant	2016 – 2019
Master's Thesis Research Grant, School of Information	2015
MSI Travel Grant, School of Information	2014, 2015

EDITED VOLUMES

Su, N.M., **Hardy, J.**, Vigil-Hayes, M., Veinot, T., and Bardzell S. Rural Computing and HCI. Special issue proposal accepted for December 2020 publication in *Transactions on Computer-Human Interaction*.

JOURNAL ARTICLES

Hardy, J. 2019. Queer Information Literacies: Social and Technological Circulation in the Rural Midwestern United States. *Information, Communication & Society*. Online First, 1-16.

Goodspeed, R., Yan, X., **Hardy, J.**, Vydiswaran, V.V., Berrocal, V.J., Clarke, P., Romero, D.M, Gomez-Lopez, I.N., and Veinot, T. 2018. Comparing the Data Quality of GPS Devices and Smartphones for Assessing Relationships between Place, Mobility, and Health: A Field Study. *JMIR Mhealth and Uhealth*, 6 (8).

Hardy, J., Veinot, T.C., Yan, X., Berrocal, V.J., Clarke, P., Goodspeed, R., Gomez-Lopez, I.N., Romero, D., and Vydiswaran V.G.V. 2018. User Acceptance of Location-Tracking Technologies in Health Research: Implications for Study Design and Data Quality. *Journal of Biomedical Informatics*, 79, 7-19.

FULL-LENGTH PAPERS IN CONFERENCE PROCEEDINGS

Hardy, J., Veinot, T., and Wyche, S. Rural HCI Research: Definitions, distinctions, methods, and opportunities. To appear in *Proceedings of the ACM on Human-Computer Interaction, CSCW 2019*.

Hardy, J. and Lindtner, S. 2017. Constructing a Desiring User: Discourse, Rurality, and Design in Location-Based Social Networks. *Proceedings of the 20th Annual ACM Conference on Computer Supported Cooperative Work and Social Computing*, 13-25. **Best Paper Honorable Mention.**

Blackwell, L., **Hardy, J.**, Ammari, T., Veinot, T., Lampe, C., and Schoenebeck, S. 2016. LGBT Parents and Social Media: Advocacy, Privacy, and Disclosure during Shifting Social Movements. *Proceedings of the 34th Annual ACM Conference on Human Factors in Computing Systems*, 610-622. **Best Paper Honorable Mention.**

SHORT CONFERENCE PAPERS IN COMPANION PROCEEDINGS

Hardy, J. 2019. How the Design of Social Technology Fails Rural America. *Companion of the 2019 ACM Conference on Designing Interactive Systems*, 189-193. **Best Provocation Award.**

Hardy, J. and Vargas, S. 2019. Participatory Design and the Future of Rural LGBTQ Communities. *Companion of the 2019 ACM Conference on Designing Interactive Systems*, 195-199.

Feinberg, M., Fox, S, **Hardy, J.**, Steinhardt, S., and Vaghela, P. At the Intersection of Culture and Method: Designing Feminist Action. *Companion of the 2019 ACM Conference on Designing Interactive Systems*, 365-368.

Hardy, J. et al. (13 authors, equal authorship). 2019. Queer(ing) HCI: Moving Forward in Theory and Practice. *Proceedings of the 2019 CHI Conference Extended Abstracts on Human Factors in Computing Systems*.

Hardy, J., Dailey, D., Wyche, S., and Su, N.M. 2018. Rural Computing: Beyond access and infrastructure. *Companion of the 2018 ACM Conference on Computer Supported Cooperative Work and Social Computing*, 463-470.

MAGAZINE AND PRESS PUBLICATIONS

Hardy, J., Phelan, C., Vigil-Hayes, M., Su, N.M., Wyche, S., Sengers, P. 2019. Designing from the Rural. *Interactions*, July/August 2019. [[link](#)]

Hardy, J. 2018. How Rural America is Saving Itself. *CityLab*, 12/20/2018. [[link](#)]

PUBLICATIONS UNDER REVIEW

Avle, S., Lin, C., Hardy, J., and Lindtner, S. Locating Techno-optimism through Pragmatics of Scale. Revise and resubmit. *Engaging STS*.

CONFERENCE PANELS ORGANIZED

Molldrem, S., **Hardy, J.**, and Crooks, R. 2018. Digital sexualities, biomedical practice, and queer realities. Open panel at the 2018 Meeting of the Society for Social Studies of Science, Sydney, Australia.

WORKSHOP PAPERS & PANEL PRESENTATIONS (NON-PROCEEDINGS)

Last updated: October 8, 2019

Hardy, J., Fontichiaro, K., and Lindtner, S. 2019. Supporting the Future of Work and Skills-Building through Community Care and Support. Position paper presented at ACM Conference on Human Factors in Computing Systems 2019 Workshop, “The Future of Work.”

Hardy, Jean. 2018. Queer Information Literacies: Social media and identity access among rural LGBTQ people. Paper presented at the 2018 Annual Meeting of the Rural Sociological Society.

Hardy, Jean. 2017. #GetGayCSCW: Understanding how power through location has been designed into contemporary technologies for queer men. Panel presentation at ACM Conference on Computer Supported Cooperative Work and Social Computing 2017 Panel, “Social Justice and Design: Power and oppression in collaborative systems.”

Hardy, Jean. 2017. Queer(ing) HCI: Problem or paradox. Position paper presented at ACM Conference on Computer Supported Cooperative Work and Social Computing 2017 Workshop, “Imagining Intersectional Futures.”

Hardy, Jean. 2016. Doing Queer STS in the Rural Midwest. Paper presented at The MidweSTS 2016 Graduate Student Workshop.

Hardy, Jean. 2016. Queer Technologies and Rural Queer World-Making. Paper presented at the 2016 Meeting of the Society for the Social Studies of Science (4S).

Hardy, Jean. 2016. A Case Study of Appropriation Diffusion in a Semi-Anonymous Network. Position paper presented at ACM Conference on Computer Supported Cooperative Work and Social Computing 2016 Workshop, “Collaborative Appropriation.”

Hardy, Jean. 2015. Navigating assumptions in location-based sex app research: Urban & rural use of profile pictures in users of SCRUFF, a location-based social enabler for men who have sex with men. Position paper presented at ACM Conference on Computer Supported Cooperative Work and Social Computing 2015 Workshop, “Let’s Talk About Sex (Apps), CSCW.”

Hardy, J and Handel, M. 2014. Heteronormativity in Product Design: It’s not just a Husband, Wife, and 2.4 Kids. Position paper presented at ACM Conference on Human Factors in Computing Systems 2014 Workshop, “Perspectives on Gender and Product Design: Are we living in a ‘man-made’ world?”

MEDIA COVERAGE

Rural America Doesn’t Need to Be Saved. *Wisconsin Public Radio*, by Mary Kate McCoy. 01/16/2019. [\[link\]](#)

Customizing Community Libraries: Niles, Benzonia, other Michigan cities partnering with U-M’s School of Information to engage residents in creative ways. *Michigan Impact*, by Kim North Shine. 2018. [\[link\]](#)

A growing network: How social media is changing student activism. *Michigan Daily*, by Natalie Gadbois. 11/19/2014. [\[link\]](#)

INVITED TALKS

- Promoting a Rural Agenda for Economic Development and Technological Advancement in Michigan. Keynote for the Northern Michigan Policy Conference in December 2019. 2019
- From Ethnography to Design: Understanding the role of technology in rural community. Social Sciences Dept. Brown Bag. Michigan Tech University. 2019
- Rural Computing: From ethnography to design with rural LGBTQ communities. Applied Cognitive Science and Human Factors Seminar. Michigan Tech University. 2018

GUEST COURSE LECTURES

- Location-Based Social Networks, SI 529 Winter 2017 2017
- Information Technology & Identity, SI 110 Fall 2016 2016
- Mobile Computing, SI 110 Winter 2015 2015
- Mobile & Ubiquitous Computing, SI 110 Fall 2014 2014

ACADEMIC SERVICE ACTIVITIES

- UM Rural America Working Group – Co-convenor 2019 – Present
- UM Queer Science & Technology Studies Reading Group – Co-convenor 2015 – 2017
- Graduate Employees Organization, Local 3550 – Steward 2014 – 2017
- Doctoral Executive Committee, UMSI 2016 – 2017
- Student Volunteer – CHI 2014, 2016 – 2019
- Student Volunteer – DIS 2019
- Student Volunteer – CSCW 2016
- Student Volunteer – ICWSM 2014
- Reviewer – CSCW 2016, 2018, 2019
- Reviewer – CHI 2017 – 2019
- Reviewer – DIS 2018 – 2019
- Reviewer – HICSS 2017
- Ad-hoc Reviewer – New Media & Society; International Journal of Communication; Information, Communication & Society; Journal of Homosexuality

PUBLIC SPEAKING / SERVICE ACTIVITIES

- Why is Diverse Online Presence So Important for Small-Town Business Owners? Keweenaw Chamber of Commerce Lunch & Learn. Houghton, MI. 2019
- How to Apply to Grad School: A Very Gay 101. Northern Michigan University Coming Out Week. Marquette, MI 2017
- Social Media 101: How-to & Why. Benzonia Public Library. Benzonia, MI 2017
- Cruising the Archive: Leather sex, social networking, and community archives

in the 21st century. Leather Archives & Museum. Chicago, IL 2014

MENTORING AND SUPERVISION

Master's Thesis Committee - Vidhya Aravind (2018-2019)

Research Supervision - Stefani Vargas (2018), Syeda Zaynab Mahmood (2017), Alice Schmitz (2017)

OTHER PROFESSIONAL EXPERIENCE

University of Michigan Spectrum Center

Graduate Coordinator 2013 – 2015

Leather Archives & Museum

Archival Intern Summer 2014

University of Washington Q Center

Program Assistant 2011-2013

MEMBERSHIPS

Association for Computing Machinery Special Interest Group on Computer Human Interaction

Society for the Social Studies of Science

Rural Sociological Society