

JEAN HARDY CV

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RESEARCH AREAS

Rural computing, community and economic development, participatory design, identity and marginalization

EDUCATION

University of Michigan School of Information, Ann Arbor, MI PhD, Information Dissertation: "Rural Transformation in the 21 st Century: Entrepreneurship, Innovation, and High-Tech Economies in Michigan's Keweenaw Peninsula" Advisers: Silvia Lindtner and Tiffany Veinot Committee members: Tawanna Dillahunt, Mary Gray (Microsoft), and Christian Sandvig	2020
University of Michigan School of Information Master of Science, Information	2015
University of Washington, Seattle, WA Bachelor of Arts, English Literature and Theory, Cum Laude	2013
Seattle Central Community College, Seattle, WA	2012 – 2013
University of Tennessee, Knoxville, TN	2006 – 2009

PROFESSIONAL APPOINTMENTS

Michigan State University Assistant Professor, Dept. of Media & Information Faculty Associate: Quello Center	2020 – Present
University of Michigan School of Information Graduate Student Researcher Graduate Student Instructor	2015 – 2020 Fall 2014, Winter 2015, Fall 2016
Facebook User Experience Researcher (Contract), Community Integrity User Experience Research Intern, Facebook Live	2019 Summer 2017

AWARDS

Rackham Merit Fellowship, University of Michigan	2015 – 2020
Best Provocation Award, 2019 ACM Conference on Designing Interactive Systems	2019
Award for Impact in Gender Diversity in Information & Technology, School of Information, University of Michigan	2018
Best Paper Honorable Mention, 20 th Annual ACM Conference on Computer Supported Cooperative Work and Social Computing (CSCW 2017)	2017

Best Paper Honorable Mention, 34th Annual ACM Conference on Human Factors in Computing Systems (CHI 2016)	2016
Morris & Ida Fine Scholarship, School of Information, University of Michigan	2013 – 2015

INTERNAL (UM) RESEARCH FUNDING

Gadawski-Callam LGBTQ Project-Based Grant, Spectrum Center	2018
Rackham Graduate Student Research Grant	2018, 2019
UMSI Diversity Committee Travel Grant	2017
Community Engagement Grant, Initiative for Information Impact	2014, 2017
PhD Travel Grant, School of Information	2016 – 2019
Rackham Travel Grant	2016 – 2019
Master's Thesis Research Grant, School of Information	2015
MSI Travel Grant, School of Information	2014, 2015

EDITED VOLUMES

Su, N.M., **Hardy, J.**, Vigil-Hayes, M., Veinot, T., and Bardzell S. Rural Computing and HCI. Special issue in production for February 2021 publication in *ACM Transactions on Computer-Human Interaction*.

JOURNAL ARTICLES

Avle, S., Lin, C., **Hardy, J.**, and Lindtner, S. 2020. Scaling Techno-Optimistic Visions. *Engaging Science, Technology, & Society Journal*, 6, 237-254.

Hardy, J. 2019. Queer Information Literacies: Social and Technological Circulation in the Rural Midwestern United States. *Information, Communication & Society*. Online First, 1-16.

Goodspeed, R., Yan, X., **Hardy, J.**, Vydiswaran, V.V., Berrocal, V.J., Clarke, P., Romero, D.M, Gomez-Lopez, I.N., and Veinot, T. 2018. Comparing the Data Quality of GPS Devices and Smartphones for Assessing Relationships between Place, Mobility, and Health: A Field Study. *JMIR Mhealth and Uhealth*, 6 (8).

Hardy, J., Veinot, T.C., Yan, X., Berrocal, V.J., Clarke, P., Goodspeed, R., Gomez-Lopez, I.N., Romero, D., and Vydiswaran V.G.V. 2018. User Acceptance of Location-Tracking Technologies in Health Research: Implications for Study Design and Data Quality. *Journal of Biomedical Informatics*, 79, 7-19.

FULL-LENGTH PAPERS IN CONFERENCE PROCEEDINGS

Hardy, J., Veinot, T., and Wyche, S. Rural HCI Research: Definitions, distinctions, methods, and opportunities. *Proceedings of the ACM on Human-Computer Interaction, CSCW 2019*, 196:1-34.

Hardy, J. and Lindtner, S. 2017. Constructing a Desiring User: Discourse, Rurality, and Design in Location-Based Social Networks. *Proceedings of the 20th Annual ACM Conference on Computer Supported Cooperative Work and Social Computing*, 13-25. **Best Paper Honorable Mention.**

Blackwell, L., **Hardy, J.**, Ammari, T., Veinot, T., Lampe, C., and Schoenebeck, S. 2016. LGBT Parents and Social Media: Advocacy, Privacy, and Disclosure during Shifting Social Movements. *Proceedings of the 34th Annual ACM Conference on Human Factors in Computing Systems*, 610-622. **Best Paper Honorable Mention.**

SHORT CONFERENCE PAPERS IN COMPANION PROCEEDINGS

Hardy, J. 2019. How the Design of Social Technology Fails Rural America. *Companion of the 2019 ACM Conference on Designing Interactive Systems*, 189-193. **Best Provocation Award.**

Hardy, J. and Vargas, S. 2019. Participatory Design and the Future of Rural LGBTQ Communities. *Companion of the 2019 ACM Conference on Designing Interactive Systems*, 195-199.

Feinberg, M., Fox, S, **Hardy, J.**, Steinhardt, S., and Vaghela, P. At the Intersection of Culture and Method: Designing Feminist Action. *Companion of the 2019 ACM Conference on Designing Interactive Systems*, 365-368.

Hardy, J. et al. (13 authors, equal authorship). 2019. Queer(ing) HCI: Moving Forward in Theory and Practice. *Proceedings of the 2019 CHI Conference Extended Abstracts on Human Factors in Computing Systems*, SIG11:1-4.

Hardy, J., Dailey, D., Wyche, S., and Su, N.M. 2018. Rural Computing: Beyond access and infrastructure. *Companion of the 2018 ACM Conference on Computer Supported Cooperative Work and Social Computing*, 463-470.

MAGAZINE AND PRESS PUBLICATIONS

Hardy, J. A New Rural Digital Divide in Michigan. *The Review*, July/August 2020. [[link](#)]

Hardy, J., Phelan, C., Vigil-Hayes, M., Su, N.M., Wyche, S., Sengers, P. 2019. Designing from the Rural. *Interactions*, July/August 2019. [[link](#)]

Hardy, J. 2018. How Rural America is Saving Itself. *CityLab*, 12/20/2018. [[link](#)]

CONFERENCE SESSIONS ORGANIZED

Molldrem, S., **Hardy, J.**, and Crooks, R. 2018. Digital sexualities, biomedical practice, and queer realities. Open panel at the 2018 Meeting of the Society for Social Studies of Science, Sydney, Australia.

WORKSHOP PAPERS & PANEL PRESENTATIONS

Hardy, J., Fontichiaro, K., and Lindtner, S. 2019. Supporting the Future of Work and Skills-Building through Community Care and Support. Position paper presented at ACM Conference on Human Factors in Computing Systems 2019 Workshop, "The Future of Work."

Hardy, Jean. 2018. Queer Information Literacies: Social media and identity access among rural LGBTQ people. Paper presented at the 2018 Annual Meeting of the Rural Sociological Society.

Hardy, Jean. 2017. #GetGayCSCW: Understanding how power through location has been designed into contemporary technologies for queer men. Panel presentation at ACM Conference on Computer Supported Cooperative Work and Social Computing 2017 Panel, "Social Justice and Design: Power and oppression in collaborative systems."

Hardy, Jean. 2017. Queer(ing) HCI: Problem or paradox. Position paper presented at ACM Conference on Computer Supported Cooperative Work and Social Computing 2017 Workshop, "Imagining Intersectional Futures."

Hardy, Jean. 2016. Doing Queer STS in the Rural Midwest. Paper presented at The MidweSTS 2016 Graduate Student Workshop.

Hardy, Jean. 2016. Queer Technologies and Rural Queer World-Making. Paper presented at the 2016 Meeting of the Society for the Social Studies of Science (4S).

Hardy, Jean. 2016. A Case Study of Appropriation Diffusion in a Semi-Anonymous Network. Position paper presented at ACM Conference on Computer Supported Cooperative Work and Social Computing 2016 Workshop, "Collaborative Appropriation."

Hardy, Jean. 2015. Navigating assumptions in location-based sex app research: Urban & rural use of profile pictures in users of SCRUFF, a location-based social enabler for men who have sex with men. Position paper presented at ACM Conference on Computer Supported Cooperative Work and Social Computing 2015 Workshop, "Let's Talk About Sex (Apps), CSCW."

Hardy, J and Handel, M. 2014. Heteronormativity in Product Design: It's not just a Husband, Wife, and 2.4 Kids. Position paper presented at ACM Conference on Human Factors in Computing Systems 2014 Workshop, "Perspectives on Gender and Product Design: Are we living in a 'man-made' world?"

MEDIA COVERAGE

The State of Michigan Just Launched a Free Wi-Fi Hotspot Map. But How Do We Actually Get Internet to People? *The Gander*, by Martha Spall. 06/23/2020. [[link](#)]

This Pandemic is not your Vacation. *BuzzFeed News*, by Anne Helen Petersen. 03/31/2020. [[link](#)]

U.P. economic leaders push for rural-focused state cabinet position. *WLUC, Upper Michigan's Source*. 01/30/2020. [[link](#)]

Rural America Doesn't Need to Be Saved. *Wisconsin Public Radio*, by Mary Kate McCoy. 01/16/2019. [[link](#)]

Customizing Community Libraries: Niles, Benzonia, other Michigan cities partnering with U-M's School of Information to engage residents in creative ways. *Michigan Impact*, by Kim North Shine. 2018. [[link](#)]

COURSES TAUGHT

Michigan State University

MI 491: User Experience, Design, & Identity Fall 2020

University of Michigan

SI 110: Introduction to Information Studies 2014, 2015, 2016

INVITED TALKS

Rural Innovation Economies and a New Digital Divide. Invited panelist for Michigan Municipal League Policy Forum on Technology. Ann Arbor, MI. 2019

From Ethnography to Design: Understanding the role of technology in rural community. Social Sciences Dept. Brown Bag. Michigan Tech University. 2019

Rural Computing: From ethnography to design with rural LGBTQ communities. Applied Cognitive Science and Human Factors Seminar.

Michigan Tech University. 2018

GUEST COURSE LECTURES

Michigan State University

Participatory Design and Queer Social Computing, JRN 916 Winter 2020

University of Michigan

Queer Social Computing Research using Participatory Methods, SI 710 Winter 2020

Location-Based Social Networks, SI 529 Winter 2017

Information Technology & Identity, SI 110 Fall 2016

Mobile Computing, SI 110 Winter 2015

Mobile & Ubiquitous Computing, SI 110 Fall 2014

ACADEMIC SERVICE ACTIVITIES

University of Michigan

UM Rural America Working Group – Co-convener 2019 – 2020

UM Queer Science & Technology Studies Reading Group – Co-convener 2015 – 2017

Graduate Employees Organization, Local 3550 – Steward 2014 – 2017

Doctoral Executive Committee, UMSI 2016 – 2017

Conferences

Equity and Accessibility, Co-Chair – CSCW 2021 2020 – Present

Diversity & Inclusion Co-Chair – CSCW 2020 2019 – Present

Reviewer – ACM CSCW 2016 – 2020

Reviewer – ACM CHI 2017 – 2020

Reviewer – ACM DIS 2018 – 2019

Student Volunteer – ACM CHI 2014, 2016 – 2019

Student Volunteer – ACM DIS 2019

Student Volunteer – ACM CSCW 2016

Student Volunteer – IEEE ICWSM 2014

Journals

Ad-hoc Reviewer: New Media & Society; International Journal of Communication; Information, Communication & Society; Journal of Homosexuality

PUBLIC SPEAKING / SERVICE ACTIVITIES

Why is Diverse Online Presence So Important for Small-Town Business Owners?
Keweenaw Chamber of Commerce Lunch & Learn. Houghton, MI. 2019

How to Apply to Grad School: A Very Gay 101. Northern Michigan University
Coming Out Week. Marquette, MI 2017

Social Media 101: How-to & Why. Benzonia Public Library. Benzonia, MI 2017

Cruising the Archive: Leather sex, social networking, and community archives
in the 21st century. Leather Archives & Museum. Chicago, IL 2014

MENTORING AND SUPERVISION

Master's Thesis Committee - Vidhya Aravind (2018-2019)

Research Supervision - Stefani Vargas (2018), Syeda Zaynab Mahmood (2017), Alice Schmitz (2017)

MEMBERSHIPS

Association for Computing Machinery Special Interest Group on Computer Human Interaction
Society for the Social Studies of Science
Rural Sociological Society